

# CTECS Technical Support Tree

## **CTECS Contact Information**

Robyn Marshall, [rmarshall@ctecs.org](mailto:rmarshall@ctecs.org), 404-994-6534

Sandi Davison, [ctecs1@gmail.com](mailto:ctecs1@gmail.com), 404-994-6534

Ken Potthoff, [kpotthoff@ctecs.org](mailto:kpotthoff@ctecs.org), 404-994-6538

Tim Withee, [twithee@ctecs.org](mailto:twithee@ctecs.org), 404-994-6535

Sherry Kratz, TFI, [skratz@PITSCO.COM](mailto:skratz@PITSCO.COM), 866-277-5061

## **Registering students, E-SESS site administrator accounts, errors in the student data**

1. Robyn Marshall
2. Ken Potthoff
3. Tim Withee
4. Sherry Kratz

## **Technical questions and/or issues for testing and reports**

1. Robyn Marshall
2. Sandi Davison
3. Ken Potthoff
4. Tim Withee
5. Sherry Kratz

## **Policy, administration, test security, proctoring**

1. Ken Potthoff
2. Robyn Marshall
3. Tim Withee

## **Contracts, invoices, and billing**

1. Dana Wilson
2. Tim Withee
3. Ken Potthoff